



# The Great Switch Off

Prepare for the future with digital phone lines in your home or business

# The future is now

**Our telephone network has been in use since the Victorian era, that's almost a staggering 150 years!**

The UK is now entering the Digital Age, with major work underway to enable 25 million properties to access ultrafast full fibre broadband by 2026. Once the fibre upgrade is nearing completion, it will be very expensive and replacement parts to maintain the old copper network won't be available. That's why our UK Network provider, Openreach, have made the decision to switch off the old copper-based network by 31st December 2025.



# What does this mean for you?

It means that your home or business will need to switch to a full fibre broadband service with an over-the-top voice service. With FTTP, broadband speeds will increase so you'll be able to stream 8K TV or ultra-HD videos on multiple devices and working from home will be a breeze. It will give speeds up to 10x faster than current technologies, have 70-80% fewer faults than your current technology that relies on a mix of fibre cables and copper cables, leaving you with no more buffering or downtime, and it will future proof the nation for decades to come.

As the copper network was originally built for telephony, anyone who needs a phone service will need to take advantage of new technologies that will help you to transition into the Digital Age.



# The way we work is changing

Historically, your broadband has required a phone line rental into your premises in order for this service to work. Now, if you want to retain your existing phone number, you'll need to migrate it to a digital voice solution, supported by a broadband service.

## Time to act

In September 2023, a nationwide block comes into place where you will no longer be able to order new phone lines or legacy broadband technologies. This is to ensure that there is enough time to migrate everyone over to the new technologies

All phone numbers, lines and broadband services must be migrated before December 2025, failing to do so will render your services inoperative (both for calls and broadband).



# Openreach

You can [read more](#) about the Great Switch Off from an Openreach perspective via the following link that features an interesting timeline of the telephone network from its beginning up to present day and the future.

You can check to see if you are able to order the new Fibre technology today [here](#).

**Openreach have 14 million lines and channels to move across the UK.  
We advise that you beat the rush and get in touch now!**



# Tomorrow's tech: available today

## **VoIP**

A Digital Voice Replacement for a telephone line that allows you to continue to make and receive calls, supported by a broadband connection.

## **Superfast Fibre**

Superfast Fibre: A broadband connection that has download speeds of at least 30Mbps.

## **Ultrafast Full Fibre**

Ultrafast Fibre: A broadband connection that has download speeds of at least 300Mbps or more.

## **Standard Broadband**

Standard Broadband: A copper-based broadband connection where fibre is not readily available.

# You may now be thinking...

**Q** What do I need going forwards?

**A** A fibre broadband connection, and if you need a phone service, a VoIP solution.

**Q** Will I still be able to make calls?

**A** Yes, we will provide you with a VoIP service should you require one.

**Q** Can I keep my number?

**A** Absolutely, we can port your number to the new service, plus moving to VoIP gives you much more flexibility.

**Q** When will my number stop working?

**A** If you don't migrate to digital services, your number will stop working in December 2025.

**Q** Can I move all my services to one sole provider?

**A** Yes, it's easy to have both your VoIP and broadband services under one provider.

**Q** Will my services still work, for example, alarm lines, PDQ Machines, CCTV etc.?

**A** You need to check with your third party provider to ensure they are fibre compatible.

**Q** Can I upgrade now?

**A** Yes! Speak to our team today to find out how we can help you build the best solution to meet your needs.



# Future-proof your lines and broadband today

For more information, give us a call today on  
0330 124 7118.

